



# services Guide

#### Required documents for access to termal centre services

**Medical prescription of the specialist or GP,** issued during the current year **Diagnosis and related spa care** in the exact terms provided by the Ministry of Health and that the completed recipe is complete and readable in all its parts, otherwise the spa establishment, having to comply with the new ASL provisions, cannot Accept.

### How to get there:

#### • A1 Rome-Napoli motorway

Exit San Vittore del Lazio, for those coming from the South Cassino exit recommended, for those arriving from the North

#### • **S.S. Appia** exit Castelforte - Suio Terme (at the bridge on the Garigliano)

#### • The nearest airports

are those of Capodichino (NA) (80 km from Suio Terme) Fiumicino (RM) (130 km from Suio Terme)

• **By train** the nearest train station is Minturno - Scauri. From here scheduled bus services will take you to Castelforte and then to Suio Terme.

## **Costumer satisfaction**

The **Vescine Terme Wellness Resort** management periodically checks the organizational adjustment also through the advice and complaints of users who are invited to use the **"Customer Satisfaction Questionnaire"** form in acceptance.

The Terme Vescine structure adopts a quality management system according to the UNI EN ISO 9001 standard.

### FOR MORE DETAILS, PLEASE REFER TO THE SERVICE CARD OF TERME VESCINE AVAILABLE AT COPY AT THE ACCEPTANCE

# Our services

The **thermal waters** that are born from our sources are **rich in minerals, of therapeutic virtues and beneficial** for the organism.

Particularly suitable for the treatment of **arthoreumatic**, **otorhinolaryngological**, **respiratory**, **dermatological and female genital tract diseases**.

The structure, in addition to the **health director** of the plant, makes use of doctors who are always present during the course of the therapies, and of the consultancy of various specialist medical figures including an **orthopedist**, **otolaryngologist**, **a cardiologist and a dermatologist**.

The Thermal Structure has four branches affiliated with the National Health Service:

- Sludge and therapeutic baths
- Balneotherapy
- Aereosol inhalation
- Endotympanic insufflations

In support of the structure, the hotel.

# The booking of therapies, like that of the Terme Vescine services, can be made through:

- e-mail;
- phone;
- whatsapp al n. 0771/670007;
- direct request;

**Booking treatments** at least **two weeks in advance** is recommended.

The patient who wants to access spa treatments, in addition to the required documentation, must be examined by the doctor of the spa establishment.

The patient who wants to access spa treatments, in addition to the required documentation, must be examined by the doctor of the spa establishment. The patient will be able to access treatment if the doctor finds no contraindications.

Patient can access only one treatment cycle per year, with the exception of some cases which benefit from particular forms of exemption. In this facility, people with reduced mobility, unaccompanied children and women in an advanced state of pregnancy have the right to priority in receiving the requested services.

## Public opening hours

The **Vescine Terme Wellness Resort** opens in the period between **May and November** and carries out its services in the days **from Monday to Saturday** with the following schedule:

Service	Mon - Sat	Sunday	Note
Executive	09.00 13.00	CLOSED	
Administrative secretary	09.00 13.00 15.00 18.30	CLOSED	
Balneotherapy mud departments	07.00 13.00	CLOSED	
Inhalations and aerosol department	07.00 13.00 15.00 18.30	CLOSED	
Endotympanic insufflations	07.00 13.00	CLOSED	
Specialistic examinations	On appointment		



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